



THE BAR ASSOCIATION OF
SAN FRANCISCO

ALTERNATIVE DISPUTE RESOLUTION PROGRAM

www.sfbar.org/cis



CONFLICT INTERVENTION SERVICE (CIS)

Innovative Solutions to Housing and Commercial Leasing Conflicts

CIS offers fast, flexible help to landlords, tenants, neighbors, and housemates.

Free services are available to qualifying tenants, landlords, property managers, master tenants, subtenants, and homeowners in affordable housing communities or those sharing space with lodgers/tenants. Low cost services are available to anyone.

We are professional neutrals, not advocates for any “side.” CIS helps you restore working relationships and peacefully address disputes. Our services are non-adversarial and focused on practical solutions to real estate conflict, and on creating healthy tenant – landlord relations.

All communication with CIS is confidential. Contact CIS today for a free consultation or to arrange a presentation to your group or organization.

**We guarantee a response within 24 hours,
365 days a year.**

Helpline **415.782.8940**

Email **CIS@sfbar.org**

Web **www.sfbar.org/cis**

For the California Relay Service: **Dial 711 or, from TTY,
dial (800) 735-2929.**

Avoid Court. Contact CIS for help with:

- Rent negotiations
- Roommate/neighbor conflict
- Noise & Disruptive behavior
- Relocations
- Maintenance issues
- Health & Safety concerns
- HOA disputes

Services:

- Consultations
- Negotiation strategies
- Communication coaching
- Facilitation
- Mediation
- Referrals to legal & social services