



## Do you need help working out a problem with a neighbor or with your landlord?

The Conflict Intervention Service (CIS) of the Bar Association of San Francisco is available to all San Francisco residents living in affordable and supportive housing communities.

**CIS offers mediation, negotiation consultation, and access to social services. Here are some of the challenges we can help you resolve:**

- Resident association conflict
- Neighbor nuisances & conflict
- Rent recertification disputes
- Maintenance problems
- Lease violation notices
- Relocation negotiations
- Hoarding relief

*All communication with CIS is confidential.*

## Our services are free to residents of RAD Communities

If you have concerns about your home, your community, or your relationship with management, *please contact us*. We can help you find solutions through the safe, voluntary, and confidential process of mediation.

*If you would like a consultation by telephone or video conference, or to schedule an appointment with a mediator,*  
contact CIS mediation counsel Roger Moss at **415.782.8940**,  
or write **cis@sfbar.org** or visit **www.sfbar.org/cis**